

UGI Utilities



UGI is committed to delivering competitively priced, high quality energy products and services to our customers in a safe and reliable manner while providing superior shareholder value. We will meet these commitments in a sustainable and socially responsible way to minimize our impact on the environment and be a good steward of our planet. We recognize that climate change is a challenge that we must address today in order to create a more sustainable future for our customers, employees, shareholders and the communities we serve.

—UGI Corporation Sustainability Statement

In 2008, UGI Corporation began a sustainability initiative and created a team tasked with developing a strategy for its domestic subsidiaries. The Sustainability Tagline “Today’s Energy, Tomorrow’s World,” and Sustainability Statement were developed to communicate UGI’s commitment to the environment through our sustainability initiative and the green products and services we provide. In furtherance of this initiative, UGI Utilities—a subsidiary of UGI Corporation—actively pursued internal and external green projects. Summarized here is a sampling of our related activities across our locations throughout Pennsylvania.



Transforming our business practices for a sustainable future

Paperless paystubs—Providing pay stubs electronically instead of printing paper copies each week

Paperless timesheets—Field crews record and submit timesheets electronically via mobile data terminals

Electronic authorizations—Routing authorizations for capital/assets and HR activities electronically

Electronic expense reporting—Using an electronic system to record, reconcile, approve and manage monthly employee mileage and business expense reporting

Printing—Replacing desktop printers with energy-efficient, shared, network printers with duplex capabilities

eFax—Facsimile-heavy departments utilizing software to send and receive fax correspondence via email

IT Initiatives—Utilizing web-based team collaboration software and video-conferencing, replacing energy-intensive servers with virtual data machines and employing power-save techniques for idling computers

Mandatory recycling—Partnering with local waste management company to use energy-efficient single stream recycling of paper, plastic, glass and aluminum; recycling field materials such as high-density plastic and metal piping, hard hats and batteries; and recycling printer cartridges and cell phones to benefit the Operation Share Fund

Making investments to green our fleet and facilities

Fleet—Implemented a policy to restrict idling including an IVOX pilot program to monitor idling; and investing in vehicles utilizing diesel and small fleet four-cylinder cars

Lighting—Improvements in lighting including: motion sensors in restrooms and conference rooms, T-5 high efficiency fluorescent bulbs, retrofitting with LED exit signs, and automation to conserve energy when building is unoccupied

Energy Audits—Energy audits to identify areas of improvement for future upgrades to facilities

Office Consolidation—Consolidated the Lancaster and Harrisburg Operations staff into a new, more energy-efficient building, and also relocated the Electric Utility Division to the Wilkes-Barre campus

Building Utilization—Evaluating layout of offices to more effectively utilize space and energy

HVAC Automation—Adjusting HVAC settings to only heat and cool buildings when they are occupied

Capstone Micro-turbine Generators—Producing clean, green electricity for the Stone Ridge building from two 65-kilowatt units that burn natural gas (see photo to right)



Greening our customers and communities

Berks County Landfill Gas Pipeline—Partnered with Granger Energy to install and maintain a nine-mile pipeline to transport environmentally-safe, processed methane gas from a Berks County landfill to Lancaster County industrial customers (see photo to left)

Helping customers use electricity efficiently—Electric division worked with Manchester Industries on a lighting and building automation project that resulted in a 50% reduction in power consumption related to lighting with a payback of just nine months.

Green solutions—Partnering with customers to make investments in combined heat and power applications to produce cleaner energy

Customer Outreach—Providing customers with online bill pay options, education on energy reduction strategies at home and work, and details on available tax credits 🏠